<u>Cabinet Member – Health and Social Care Report</u>

Cabinet – 13th January 2011

Winter Planning

An annual Winter plan is in place with Sefton NHS. This covered hospital admissions and discharge policies, which were monitored by senior staff in the acute sector, Sefton NHS and Health & Social Care Department on a daily basis.

Bed management meetings were held daily across the acute hospitals during the adverse weather and holiday period to ensure timely discharges.

Adult Social Care Customer Access Team reported that there were no extraneous circumstances reported.

Domiciliary care services were in operation but calls prioritised depending on levels of need.

Vulnerable adults who were known to the department were contacted by telephone to ensure they were safe and warm if carers could not access their properties.

Service users were extremely co-operative during the adverse weather.

Day centres remained open if service users could access them.

Community Meals service suffered some disruption but frozen meals were delivered to service users if necessary.

Adult Social Care Customer Access Team worked with the Affordable Warmth Partnership to ensure vulnerable citizens could access services to repair heating systems.

Consultation on changes to charges for non-residential services

In September 2010 Cabinet gave approval for officers to consult with service users and carers on changes to charges for services for non-residential services. The consultation was in the form of a postal questionnaire to users and carers or an on line version.

There has been a very good response to the questionnaire. Officers will now analyse the response and complete a report for Cabinet Member.

Dementia Strategy

Following the implementation of the National Dementia Strategy in Sefton the Dementia Steering Group has now agreed an event in February 2011 which will focus on awareness of dementia for business and services to the public.

The aim of this is to educate the public about some of the misconceptions about dementia and to encourage services to consider environmental issues and the appropriate types of support for their customers. According to the Dept of Health data sets we are likely to see a rise in the number of dementia sufferers in line with an increased elderly population.

- Extra Care Sheltered Housing

Negotiations are progressing with two provider developers for extra care sheltered housing schemes with facilities for people with dementia across the borough.

As these schemes progress, local councillors will be appraised of the details of these developments and the possibility of public consultation.

The design of these developments is subject to further discussions with officers.

Home improvement Agency

Work continues to explore options for this home improvement activity post 31st March 2011 due to the National Anchor Organisation withdrawing from this service.

A caretaker agreement is in place until the 31st March 2011. The cabinet member has been appraised of the structure and a further update report is due before the end of January 2011. A further report will be presented before the end of January 2011.

Family Information Services Directory

The Directory is an "On Line" Information Service, which was launched in November 2010 for Adult Services. The aim of this is to pass information and signpost Sefton citizens via Sefton Councils website for the data information and advice on Health, Social Care and Wellbeing.

Supporting Life After Stoke Local Assessment Report Jan 2011

A detailed report has been published by CQC in respect of "Services for People who have had a stroke and their users for Sefton PCT area.

This was a national review of options for people following a stroke. It examines aspects covering from early supported discharge to end of life care.

The overall assessment for Sefton is that we are "Better Performing"

This assessment reflects the excellent collaboration between the Council, NHSSefton and the voluntary sector in supporting people to live independently and maximise their potential.

Following from this a workstream has commenced to look at in particular early supported discharge arrangements as a commitment to improving our services.